

Terms and Conditions for Sanare Acupuncture & Oriental Medicine

Effective Date: 09/01/2018

Welcome to Sanare Acupuncture & Oriental Medicine. These Terms and Conditions ("Terms") govern your use of our services and your relationship with our clinic. By scheduling an appointment, receiving treatment, or using any of our services, you agree to these Terms. Please read them carefully.

1. Services Provided We offer acupuncture and related health services, including but not limited to:

- Acupuncture treatments
- Massage treatments
- Cupping treatments
- Herbal medicine consultations
- Lifestyle and wellness advice

All services are provided by licensed and qualified practitioners.

2. Appointment Scheduling and Cancellation Policy

- Appointments can be scheduled via our website, phone, or in person.
 - To cancel or reschedule an appointment, please notify us at least 24 hours in advance.
 - Late cancellations (less than 24 hours' notice) or missed appointments may incur a cancellation fee.
-

3. Payment Terms

- Payment is due at the time of service unless otherwise agreed upon.
 - We accept cash and most credit cards such as Visa, Mastercard, American Express, Discover, Mobile wallet, FSA or HSA.
 - If you are using insurance, it is your responsibility to verify coverage and provide the necessary documentation.
 - Returned checks or failed payments may incur additional fees.
-

4. Health Information and Confidentiality

- You must provide accurate and complete health information to ensure safe and effective treatment.

- All patient records and personal health information are kept confidential in compliance with applicable laws.
-

5. Consent to Treatment

- Acupuncture and related therapies are generally safe, but as with any medical procedure, there are potential risks.
 - By agreeing to treatment, you acknowledge that you have been informed of potential risks and benefits and consent to proceed.
-

6. Liability

- Our clinic is not liable for adverse reactions or outcomes beyond our control, including those resulting from incomplete or inaccurate information provided by the patient.
 - Treatments are not guaranteed to cure or alleviate specific conditions.
-

7. Code of Conduct

- We maintain a respectful and professional environment. Abusive or disruptive behavior will not be tolerated.
 - Patients who fail to comply with these Terms may be refused service.
-

8. Refund Policy

- Fees for completed treatments are non-refundable.
 - Refunds for prepaid packages or unused services may be provided at our discretion, subject to a deduction for services already rendered.
-

9. Changes to Terms

- We reserve the right to update the Terms above at any time. Changes will be effective immediately upon posting on our website.
-

10. Contact Information For questions or concerns, please contact us:

- Phone: 240-855-3042
- Email: Sanare.Acupuncture@Gmail.com

- Address: 7001 Johnnycake Rd, Suite 103, Windsor Mill, MD, 21244

By using our services, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.

@Sanare Acupuncture & Oriental Medicine, LLC reserves all rights.